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## TRAVELLER BOOKING DETAILS, CANCELATION TERMS AND CONDITIONS 2021 - 2022

Please specify 1 of the travel sleeping arrangements which are full inclusive packages. (Please see below reference example to use for deposit) NB..!

**SCSB20 + Name & Surname / Initials and Surname**

TOURS & REFERENCES	DEPOSIT	NOTES
SUN CITY SPRING BREAK (SCSB20) 23 – 25 APRIL 2021 17 - 19 SEPTEMBER 2021	R 650.00 PPS <b>Due immediately, or while seats are available</b>	<b>3 STAR HOTEL / LODGE</b> 3 Days 2 Nights R 2720.00 pps R 1700 (CHILD) 12 Yrs
ACTIVITY PACKAGE (SCSB20)	<b>Due immediately, or while seats are available</b>	<b>ACTIVITY PACKAGE</b> 4 X ACTIVITY R 1182.00 pps



23 – 25 APRIL  
2021  
17 - 19  
SEPTEMBER  
2021

### **Bank Details (OPTION 1)**

Shaun Moleea

Business Current Account

Account Number: 1074669789

Bank Name: NEDBANK

Branch Code: 169805

### **Bank Details (OPTION 2)**

Socioolite Travel & Tours

Business Current Account

Account Number: 5300 0102 781

Bank Name: TymeBank

Branch Code: 678910

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**REFERENCE USE AS INDICATED ON TOUR NAME & NOTES**

**Email proof of payment to [bookings@socioolitetravel-tours.co.za](mailto:bookings@socioolitetravel-tours.co.za)  
listing the Tour Titles, Names, Surname, Gender, Contact number  
and Email address of each traveller under your booking.**

Please ensure to use correct reference number to enable us to allocate payment to the correct account.

**PLEASE NOTE YOU CAN CHOOSE YOUR OWN TRAVEL DATES WITH A MINIMUM GROUP OF 8 PEOPLE PLUS. PRICE INCREASE MAY OCCUR DUE TO DATE CHANGE.**

#### **IMPORTANT NOTES:**

- Self-drive option is available upon request, however total tour price may decrease or increase towards trip price.
- Eligible scheduled group departure travellers must show a negative test for COVID-19 that is less than 72 hours old.
- Booking Fees/Deposit payments and Admin Fees are non-refundable.
- Deposit payments are non-transferable and cannot be transferred to a new individual.
- In the case of festivals tickets / passes they are non-Refundable, and cannot be transferred to a new individual.
- Monthly payment plans commences a month after payment of deposit booking.
- Once your deposit has been received an Account will be created by Socioolite Travel under your profile. An Invoices will be generated, and updated statements will be distributed to you after every payment made monthly.
- Travellers booking as a group need to nominate an Administrator to manage the group's monthly incoming payments, we will Require a list from the Administrator monthly indicating the payments made by each traveller in the group.



- Tour Administrators will be held liable and penalised the Outstanding Cost of a Cancelling Traveller, if Socioolite Travel is not notified when a member in the Group cancels.
- Alternatively each traveller in the group, needs to opt to manage their accounts separately.
- Two (2) consecutive missed payments without prior arrangement with our Accounts team will result to your booking being cancelled. Cancellation terms (below) will apply.
- We will not be held liable for theft, lost, damaged or any medical costs however Travel & medical insurance is compulsory to be sorted out by traveller at own cost. To cover your medical expenses, missed flights baggage loss and trip cancellations. NB!  
**(ASK US ABOUT OUR TRAVEL INSURANCE POLICY)**

## **CANCELLATIONS:**

Travellers who cancel their reservations more than 8 months prior to departure – forfeiture of full booking fee paid.

Travellers who cancel within:

- 6 months prior to departure: forfeits 20% of total tour price as cancellation fee.
- 5 months prior to departure: forfeits 25% of total tour price as cancellation fee.
- 4 months prior to departure: forfeits 45% of total tour price as cancellation fee.
- 3 months prior to departure: forfeits 70% of total tour price as cancellation fee.
- 2 months prior to departure: forfeits 80% of total tour price as cancellation fee.
- 1 month & less to departure: forfeits 100% of total tour price as cancellation fee.

These conditions will be strictly adhered to and cancellation insurance is therefore strongly recommended. In accordance with the standard procedure adopted by all tour operators worldwide, we reserve the right to postpone or cancel any tour / travel arrangements prior to departure, due to change of travel arrangements ,availability, any unforeseen circumstances like travel bans, endemic disease or political unrest. However in the event of trip cancelation the entire payment made will be refunded to the passenger without any further obligation on the part of the company where a non-refundable deposit and admin fee still applies.

By accepting this confirmation and offering payment therefore it will be deemed that you have read, understood and accept our Terms and Conditions.

#### **Due date for Payments:**

- The full amount is due by the client not more than 30 (THIRTY) days prior to date of tour departure, unless special arrangements have been made.
- Should the full amount not be received in specified time, Socioolite Travel reserves the right to treat the booking as a cancellation.
- Should the client fail to join the tour, or join it after departure, or leave the tour prior to its completion, no refund will be made whatsoever.
- Late applicants may join the tour on an accommodation available basis.

## **TOUR COSTS AND EXCHANGE RATE FLUCUTATIONS**

Tour costs are based on ground costs as at the time of compiling the itinerary. Socioolite Travel cannot be held responsible for any changes that may occur.

## **PASSPORT AND VISA REQUIREMENTS**

Client should be in possession of a passport valid for at least 6 months beyond the intended stay. The client must ensure that he/she has the correct visa and passport documents to travel. The company will not be held responsible for passengers travelling without the correct travel documents.

