

# Socioolite Group Travel & Tours Frequently Asked Questions

## BOOKINGS:

- You may make use of our online Booking System, which is convenient, hassle-free and available 24/7. Once your booking is submitted, we will confirm availability and will also advise, regarding the deposit required to secure your booking. We offer secure online checkouts which allow direct payments through payment links like paypal / pay fast, SWIFT code bank transfer and credit card payment machines. Cash payments can also be received on the day for day tours only.
- Bookings can be made 7 days a week. We also offer limited self-drive packages, tailor made safaris & tours, Incentive group tours and conference packages.
- All our tours are conducted by registered English-speaking Tourist guides.
- Special rates for children between 5 -12 Yrs are available on request, or they pay 50 % adult sharing rate on selected Tours.

## NO REPLY RECEIVED / EMERGENCIES:

- Have you filled out our contact form and not yet received an answer from us? Socioolite Travel & Tours **always** replies within 24 hours, if not sooner. If you still have not received our reply, please check your spam folder / junk mail!
- For emergencies, please send us a direct mail to [sales@socioolitetravel-tours.co.za](mailto:sales@socioolitetravel-tours.co.za) or [info@socioolitetravel-tours.co.za](mailto:info@socioolitetravel-tours.co.za) or alternative send us a WhatsApp / to our mobile number **+27 78 225 2270 / + 27 63 781 2659**.

## BEST TIME FOR A SAFARI:

The best time to visit Kruger National Park and Southern Africa wildlife parks is from May to October. This is Dry Season, and animals congregate around waterholes and rivers. This is, in fact the low season of tourism.

- **Best time:** May to September. (Best game viewing months)
- **High Season:** June to October. (All parks)
- **Low Season:** April to September. (Uncrowded)
- **Best Weather:** April – May and September – October.
- **Dry Weather:** June to August. (Cold in the morning and at night)
- **Rainy Weather:** November to December. (very hot and humid with either continual rain)

## **PACKING FOR A SAFARI:**

Southern African summers are hot and rainy. Muted colored, lightweight clothing is best for game viewing. Game drives are generally conducted in the early morning and the late afternoon, which can be cold, especially in winter. The temperature often warms up during the day, so it is best to dress in layers.

- Camera / Binoculars
- Video Camera / Sunglasses
- Credit Cards & Cash
- Mobile Phone
- Travel Bag
- Snacks
- Map / Swimwear
- Sunscreen / Hats
- Warm Jacket / Raincoat
- Antimalarial Tablets
- Medical Aids & Meds
- Neutral colored long sleeved shirts & trousers
- Casual Clothing
- Comfortable Shoes / Boots
- Toiletries
- Passport

## **MALARIA & VACCINATIONS:**

Malaria is a parasitic disease transmitted by female Anopheles mosquitos. It has plagued mankind for centuries and remains a risk today, particularly in parts of Africa, Asia and Latin America. Malaria is both preventable and curable, but if not diagnosed and treated early it can also be fatal. The information on this page is just a brief guide and should not be used as a replacement for consultation with your travel doctor. For more detailed information visit the health department website of South Africa.

## **ARE YOUR VEHICLES INSURED:**

All our vehicles are insured substantially for passenger liability.

## **ARE FOREIGN LANGUAGE GUIDES AVAILABLE:**

Mandarin, French, German as well other foreign language Tourist Guides are available on request at extra surcharge.

## **TOUR COSTS AND EXCHANGE RATE FLUCTUATIONS**

Tour costs are based on ground costs as at the time of compiling the itinerary. Sociolite Travel cannot be held responsible for any changes or increases that may occur. Prices are valid till December 2025.

### **TOUR ABBREVIATIONS**

- (S) Single Solo private traveler.
- (PPS) 2 to 7 people sharing.
- (SCH) 8 or more people sharing.
- (CLD) Child between 5 – 12 Years.